

# Enrique Javier

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## TECHNICAL SKILLS

**Systems & Operating Systems:** Windows Server, Linux (Ubuntu, RHEL), Windows 10/11

**Scripting & Automation:** Python, Bash, PowerShell, SQL, Markdown, MDX, JSON, YAML, Java

**Cloud-Native & Platform:** Docker, Kubernetes, Terraform, Git, GitHub Actions, Jenkins, Ansible, Amazon Web Services (AWS)

**Software & Development Tools:** GitHub, Jira, Confluence, OneDrive, Microsoft Office, Google Workspace, Microsoft Teams

**Directory & Identity Management:** Active Directory, AWS IAM

**Certifications:** Google IT Support Professional (est. completion April 2026)

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## PROFESSIONAL EXPERIENCE

**ACCENTURE (PHARMACEUTICAL CLIENT) | Program Management Representative**

**JUN 2024 – JUN 2025**

- Mediated between Accenture development teams and client users to **replatform client's legacy medical coding application** with Accenture's **custom AI solution, simplifying medication processing** and indexing while **reducing their backlog by 43%**.
- Facilitated **user story gathering and refinement** meetings with disparate client stakeholders to establish integration needs for the new application, allowing Accenture development teams to better understand the user base.
- Spearheaded conversion of **400+ legacy user requirements** into **Agile-ready user stories** for sprint planning within **Jira**, illuminating what past requirements are still necessary for the new implementation and which were not.

**ACCENTURE (INSURANCE CLIENT) | DevOps Engineer**

**MAY 2023 – FEB 2024**

- Managed **CI/CD pipeline automation** within the Business Insurance Data Stream for testing and deployment to **AWS S3 buckets**, resulting in **23% less manual intervention** from development teams.
- Controlled **AWS IAM policies** for access to resources within the BI Data Stream using **Terraform** as infrastructure-as-code tooling.
- Researched and prototyped **Agentic AI solutions** for internal DevOps use cases through both chatbot and virtual agent applications, reducing friction for new pipeline integrations and making CI/CD workflows more efficient.

**Hermes of Paris USA | Systems Administrator - Intern**

**JUN 2021 – DEC 2021**

- Administrated **Agile project management** tasks in **Jira** by creating and tracking tickets, interfacing with cross-functional teams, and documenting solutions in Confluence, preventing siloed workflows and mitigating miscommunication across IT teams.
- Supported **sprint planning sessions** in preparation for new data centers to be integrated with on-prem infrastructure, enabling **100% visibility and accountability** for team responsibilities, progress, and blockers.
- Implemented and installed 4 new **Windows Server** nodes into on-prem infrastructure, handling both **hardware setup and cabling**, as well as **OS installations** and **network testing**.

**The Metropolitan Museum of Art | Buildings and Management Intern**

**JAN 2017 – MAY 2017**

- Consolidated archived architecture budget spending data in **Excel** for project budget projections throughout the fiscal year.
  - Supported logistics teams for new exhibits in the museum by working with contractors and curators to plan visitor traffic flows and exhibit design, allowing for more efficient construction workflows and cost-effective display expenditures.
  - Facilitated over **30 guided tours** for new and upcoming exhibits throughout the museum.
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## PROJECTS & EXTRACURRICULARS

**Personal Homelab:** Designed and installed personal homelab infrastructure using second-hand hardware configured with Proxmox and Kubernetes clusters to simulate professional IT environments, providing a learning platform for self-hosting, network setup, and continuous study.

**Accenture NHAERG | Strategy and Planning Pillar Lead:** Developed PowerBI visualizations for ERG member survey responses and presented year-to-year trends to leadership to steer programming and events for the National Hispanic American ERG chapters nationwide.

**Broadway Bound Kids | Event Planning Volunteer:** Supported event planning for BBK programs, helping coordinate sponsorships, organize seating and staging, and creating assets for advertising.

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## EDUCATION

**B.S. in Computer Science, with Honors,** St. John's University (New York, NY | 2017 - 2021)